

# How-to View Private wiTECH 2.0 KB Articles

286 Chris Ordner Wed, Jul 13, 2016 [wiTECH 2 Public Articles](#) 0 8555

**NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 at <https://login.a.fcawitech.com> then selecting “Knowledge Base” from the menu.**

If you navigated to this KB site by typing the URL <https://kb.a.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.

The screenshot shows the wiTECH 2.0 application interface. On the left is a navigation menu with categories: VEHICLE, UTILITIES, RESOURCES, HELP, ME, and SYSTEM. The 'HELP' category is expanded, and 'Knowledge Base' is highlighted with a red box. The main content area is titled 'Vehicle Selection' and shows a 'Sort By: Connection Time' dropdown. Below this, a card displays information for a 2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH). The card includes a car icon, VIN (1D3HV13T99S800188), Device Name (Ordner Production), Device Serial Number (WSP-17016), and Connection Time (12:25:30 PM). To the right of the card are four statistics: 45 DTCs, 2 Flashes, 0 Recalls, and 0 RRTs. A note at the bottom of the card states 'List refreshes automatically as devices are connected or removed.'

The screenshot shows the wiTECH 2.0 application interface. On the left is a navigation menu with categories: VEHICLE, UTILITIES, RESOURCES, HELP, ME, and SYSTEM. The 'HELP' category is expanded, and 'Knowledge Base' is highlighted with a blue bar. The main content area is titled 'Access the wiTECH Knowledge Base' and contains a message: 'wiTECH has an extensive Knowledge Base system in place to support you and ensure that you have the best experience possible using wiTECH. Whether you're reading helpful and informative articles, troubleshooting issues, viewing video tutorials, or just catching up on the latest news, the Knowledge Base is a great way to stay informed on all things wiTECH.' Below the message is a button labeled 'wiTECH Knowledge Base' which is highlighted with a red box.

Online URL: <https://kb.a.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>