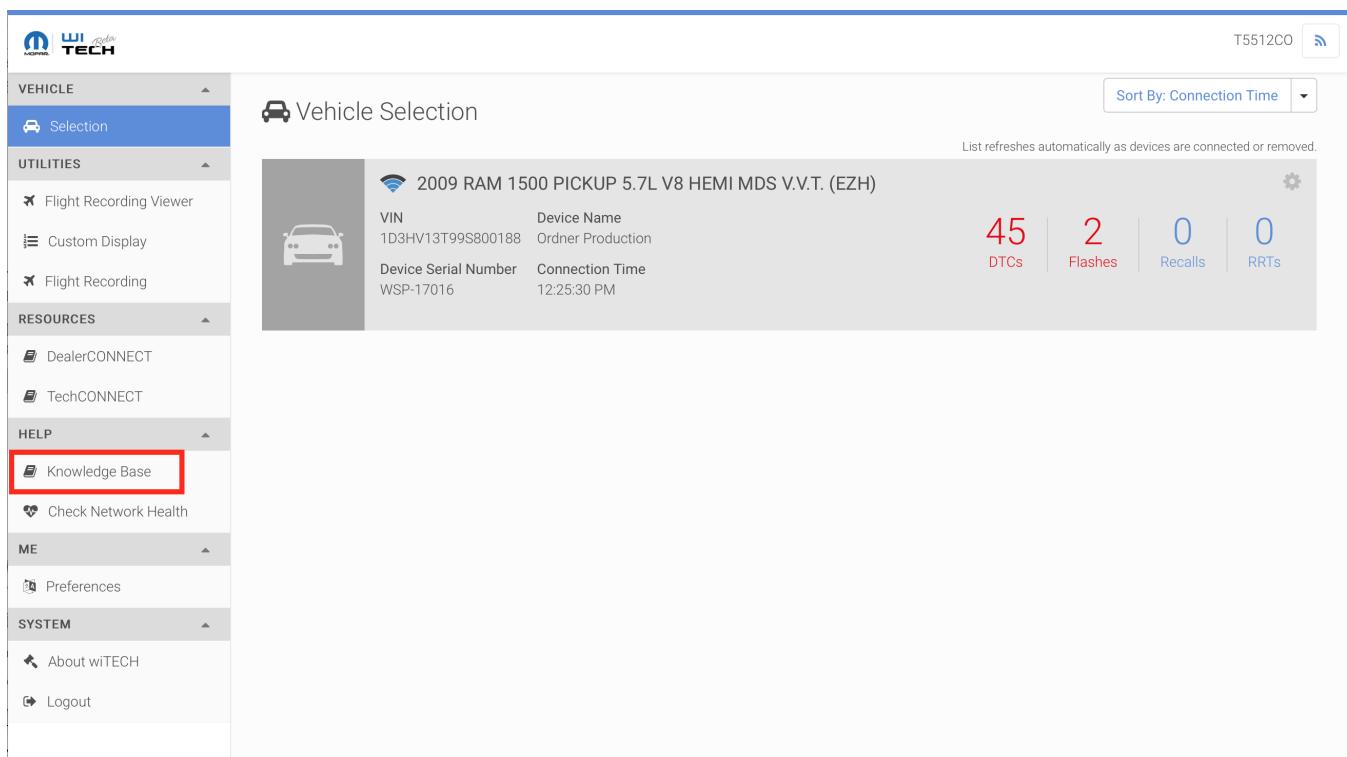


How-to View Private wiTECH 2.0 KB Articles

286 Chris Ordner Wed, Jul 13, 2016 [wiTECH 2 Public Articles](#) 0 8272

NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 at <https://login.a.fcawitech.com> then selecting “Knowledge Base” from the menu.

If you navigated to this KB site by typing the URL <https://kb.a.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.



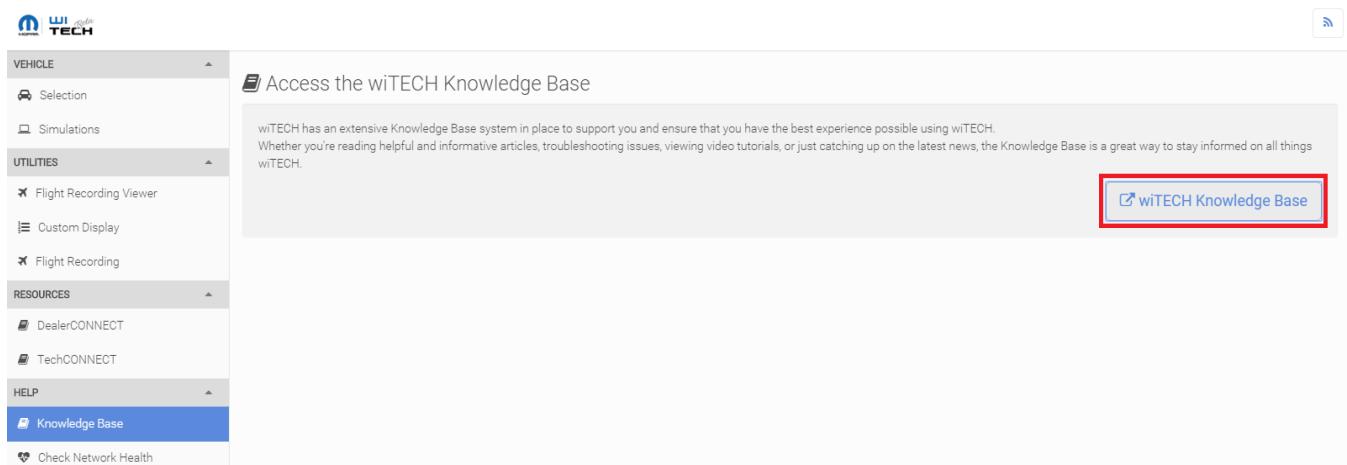
The screenshot shows the wiTECH 2.0 Knowledge Base interface. On the left is a sidebar with the following menu items:

- VEHICLE: Selection (highlighted in blue)
- UTILITIES: Flight Recording Viewer, Custom Display, Flight Recording
- RESOURCES: DealerCONNECT, TechCONNECT
- HELP: Knowledge Base (highlighted with a red box)
- SYSTEM: About wiTECH, Logout

The main content area is titled "Vehicle Selection" and shows a list of connected devices. The first device listed is a 2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH). The device details are as follows:

VIN	Device Name
1D3HV13T99S800188	Ordner Production
Device Serial Number	Connection Time
WSP-17016	12:25:30 PM

On the right, there are summary statistics: 45 DTCs, 2 Flashes, 0 Recalls, and 0 RRTs. A note at the top right says "List refreshes automatically as devices are connected or removed." and there is a "Sort By: Connection Time" dropdown.



The screenshot shows the "Access the wiTECH Knowledge Base" page. The sidebar menu is identical to the one in the previous screenshot. The main content area has the following text:

wiTECH has an extensive Knowledge Base system in place to support you and ensure that you have the best experience possible using wiTECH. Whether you're reading helpful and informative articles, troubleshooting issues, viewing video tutorials, or just catching up on the latest news, the Knowledge Base is a great way to stay informed on all things wiTECH.

At the bottom right of the content area, there is a blue button with a white checkmark icon and the text "wiTECH Knowledge Base". This button is also highlighted with a red box.

Online URL: <https://kb.a.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>