

How-to View Private wiTECH 2.0 KB Articles

286 Chris Ordner Wed, Jul 13, 2016 [wiTECH 2 Public Articles](#) 0 8272

NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 at <https://login.a.fcawitech.com> then selecting “Knowledge Base” from the menu.

If you navigated to this KB site by typing the URL <https://kb.a.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.

The screenshot shows the wiTECH 2.0 application interface. On the left is a sidebar menu with categories: VEHICLE, UTILITIES, RESOURCES, HELP, ME, and SYSTEM. The 'Knowledge Base' item under the HELP category is highlighted with a red rectangular box. The main content area is titled 'Vehicle Selection' and shows details for a '2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH)'. It includes fields for VIN, Device Name, Device Serial Number, and Connection Time. To the right of these fields are four large numbers representing status counts: 45 DTCs, 2 Flashes, 0 Recalls, and 0 RRTs. A red box is also present around the 'Knowledge Base' link in the sidebar.

The screenshot shows the 'Access the wiTECH Knowledge Base' screen within the wiTECH 2.0 application. The left sidebar menu is visible, with 'Knowledge Base' highlighted by a red box. The main content area features a heading 'Access the wiTECH Knowledge Base' followed by a paragraph explaining the Knowledge Base system. At the bottom right of the main content area, there is a button labeled 'wiTECH Knowledge Base' which is also highlighted with a red rectangular box.

Online URL: <https://kb.a.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>