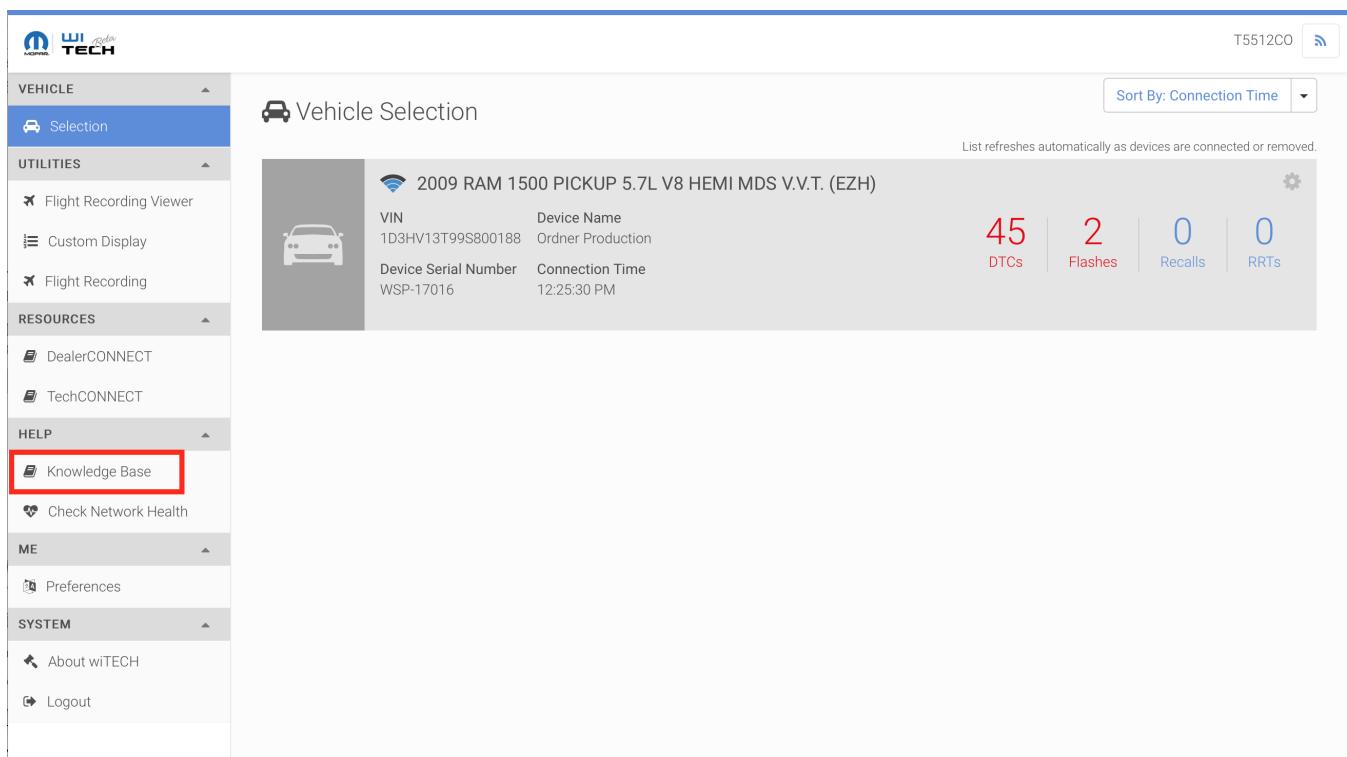


# How-to View Private wiTECH 2.0 KB Articles

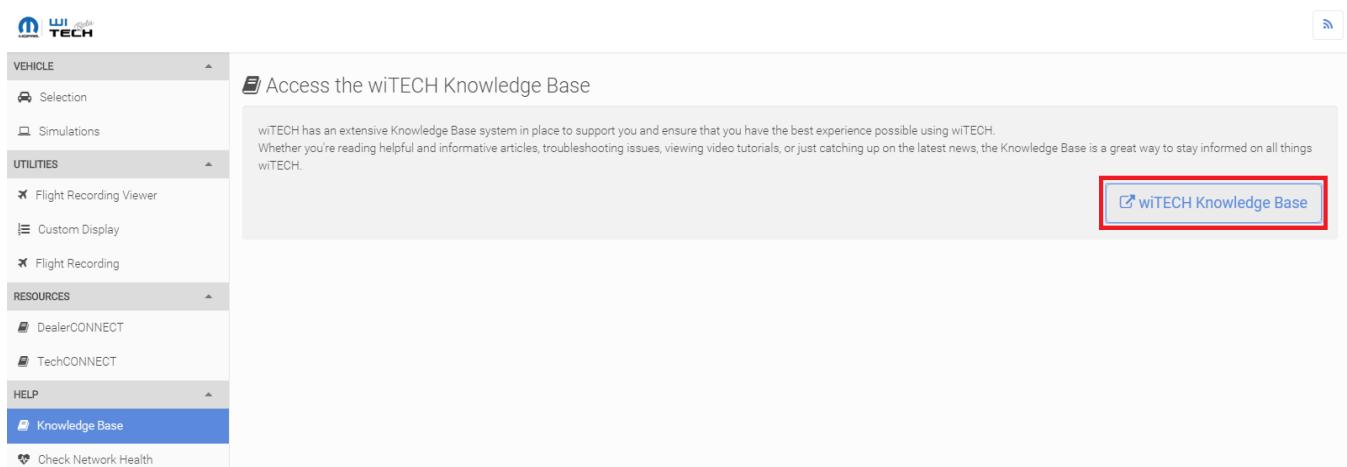
286 Chris Ordner Wed, Jul 13, 2016 [wiTECH 2 Public Articles](#) 0 8272

**NOTICE: If you are viewing the wiTECH 2.0 KB site as a public user, you do not have access to the private knowledge base articles. To gain access to all articles, please navigate to the wiTECH 2.0 KB site through the wiTECH 2.0 application by logging into wiTECH 2.0 at <https://login.a.fcawitech.com> then selecting “Knowledge Base” from the menu.**

If you navigated to this KB site by typing the URL <https://kb.a.fcawitech.com> or through a bookmark you are viewing the public site and do not have access to all articles. Please enter this site through the wiTECH2 application to gain access to the private articles.



The screenshot shows the 'Vehicle Selection' screen of the wiTECH 2.0 Knowledge Base. On the left is a vertical navigation menu with sections: VEHICLE, UTILITIES, RESOURCES, HELP, and SYSTEM. The 'Knowledge Base' option under 'HELP' is highlighted with a red box. The main content area shows a vehicle icon and the text '2009 RAM 1500 PICKUP 5.7L V8 HEMI MDS V.V.T. (EZH)'. Below this are details: VIN (1D3HV13T99S800188), Device Name (Ordner Production), Device Serial Number (WSP-17016), and Connection Time (12:25:30 PM). To the right, there are four status indicators: 45 DTCs (red), 2 Flashes (red), 0 Recalls (blue), and 0 RRTs (blue). A 'Sort By: Connection Time' dropdown is in the top right, and a 'List refreshes automatically as devices are connected or removed' message is at the bottom right.



The screenshot shows the 'Access the wiTECH Knowledge Base' page. The left navigation menu is identical to the one in the previous screenshot. The main content area contains text: 'wiTECH has an extensive Knowledge Base system in place to support you and ensure that you have the best experience possible using wiTECH. Whether you're reading helpful and informative articles, troubleshooting issues, viewing video tutorials, or just catching up on the latest news, the Knowledge Base is a great way to stay informed on all things wiTECH.' At the bottom right of this text block is a red-bordered button with the text 'wiTECH Knowledge Base' and a blue arrow icon.

Online URL: <https://kb.a.fcawitech.com/article/how-to-view-private-witech-2-0-kb-articles-286.html>